

Embassy Support Applications (ESA)

Bringing E-Government to the Embassies



At a Glance

Embassy Support Applications (ESA) is a secured multi-user web based application developed by mavnewmedia GmbH which provides functionalities to support diplomatic services within Embassy procedures.

These services include visa application and processing services, citizen registration services, communication and payment procedures, as well as report and statistics monitoring.

Selected mavnewmedia Clients

Embassy of Kenya in Germany
Embassy of Uganda in Germany
Embassy of Kenya in Austria

About the Embassy Support Applications Platform

Advances in technology, changes in user expectations, and the desire to enhance service initiatives for embassies around the world, has generated the urge for better Information Technology (IT) support in diplomatic processes. ESA is designed from the base for extensibility and adaptability to provide holistic solutions to modern embassies for optimizing their core processes.

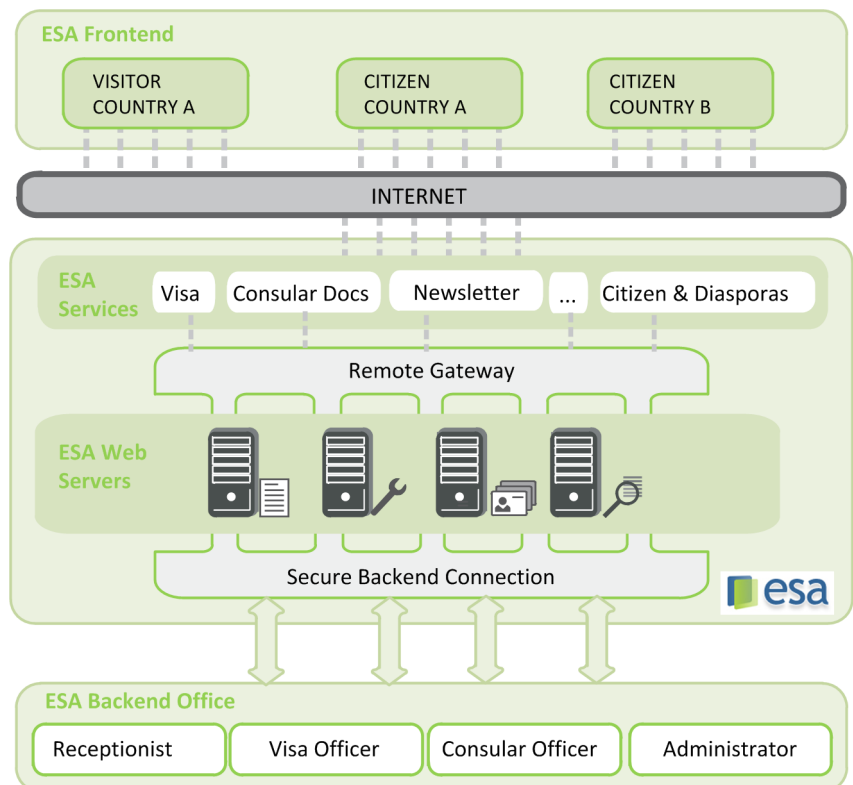


Figure 1: ESA Architecture Overview

- » Citizen & Diaspora Management
- » Visa Management
- » Newsletter Management
- » Consular Document Management
- » Consular Card Management
- » Statistics and Data Mining
- » Process Status Monitoring
- » Secured Access to all processes
- » Integration on Embassy's website